

This is to certify that

Tom Deaderick

Has achieved the

**ITIL® Intermediate Certificate
in IT Continual Service
Improvement**

Effective from 10 Jun 2016

Expiry date N/A

Certificate number GR755019901TD

Candidate number 9980063909698110



Peter Hepworth, CEO, AXELOS



Panorea Theleriti, Certification Qualifier
PEOPLECERT Group

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This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.

